

FISCAL
YEAR
2023

ANNUAL REPORT



RAVENWOOD
HEALTH



YEAR IN REVIEW

In 2023, Ravenwood Health saw a whirlwind of exciting changes, programs, and events.

Ravenwood Health proudly clinched the title of **Fast Track 50 nonprofit organization of the year**, an outstanding honor.

We were thrilled to celebrate our Vice President of the Board of Trustees, **Mary Beth O'Neill**, who was hailed as the **Emerald Leader** by Leadership Geauga for her remarkable community involvement and compassionate spirit.

We were also visited by **Southcentral Foundation**-a multifaceted behavioral health agency located in Anchorage, Alaska. They wanted to make a site visit to an Intensive Home Based Therapy (IHBT) provider agency and chose to observe Ravenwood Health.

Let's dive into some program highlights:

- Our implementation of the Care Management Entity (CME) brought much-needed wraparound and care coordination to families in need in Geauga, Lake Ashtabula, and Eastern Cuyahoga Counties. With the appointment of Donna Cook as our CME Program Director, her team hit the ground running, adding to the excitement.
- Our Mobile Response Stabilization Service (MRSS) program made its debut in January 2023, aimed at supporting children and families and ensuring they stay together.
- The John Murray Clubhouse relocated to a beautiful new space, providing significantly more room for programs.

Of course, none of this would have been possible without the support of our partner agencies, clients, and supporters. Their unwavering commitment has been instrumental in our success.



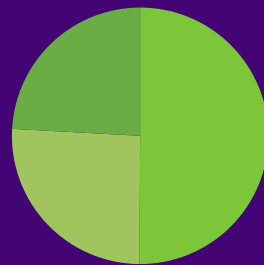
Vicki Clark
President and CEO

RAVENWOOD CLIENTS

CLIENTS: 3,777

TOP 3 OCCURRING SERVICES

Therapeutic Behavioral Service
11217



Individual Counseling
23281

Community Psychiatric Supportive Treatment
11979

CLIENTS AGE 30-64: 1,700

TOTAL PROVIDED SERVICES: 104,415

INTAKES FOR NEW CLIENTS: 1,290

COPELINE CALLS: 9,461

MEMBERS SERVED BY CME: 733

GEAUGA COUNTY RESIDENTS SERVED VIA SLIDING FEE: 2,775

CLIENTS ENROLLED VIA GRANTS: 332

CLIENTS SEEN WITHIN THE JAIL: 407

UNIQUE CLIENTS SERVED BY CRISIS
INTERVENTION DEPARTMENT: 1,032

WE'RE HERE TO HELP

The 988 Suicide & Crisis Hotline

65% MH Services **18%** Crisis Calls **11%** Women's Safe
4% JFS **2%** Lifeline

**Copeline
Calls:
9,461**



FAST TRACK 50



Ravenwood Health was honored as the **Nonprofit of the Year by Fast Track 50** at the awards ceremony held on November 3, 2022, at Wingate by Wyndham LaMalfa in Mentor.

To clinch this prestigious award, organizations had to showcase their unwavering commitment to their missions in Lake or Geauga counties by highlighting the significant and tangible positive impact they have made in the community.



EMERALD BALL



Mary Beth O'Neill – 2023 Emerald Leader Award

Mary Beth O'Neill received this award for her dedication to community service.

Since 2013, she has served on the Ravenwood Health Mental Health Board and is now the vice president.

CALL TO HEART CHECK



Ravenwood Health is the recipient of Leadership Geauga's Call to the Heart.

On Monday, April 24, 2023, Leadership Geauga presented a \$11,460 check to Ravenwood Health, thanks to the 2023 Emerald Ball's Call to the Heart live auction.

Mary Beth O'Neill, the 2023 Emerald Leader - a prestigious recognition for her volunteer work, played a pivotal role in this year's selection of Ravenwood Health as the benefactor. Mrs. O'Neill has served on the Ravenwood Health Board for thirteen years and is currently the vice president.

The donation will significantly impact Ravenwood Health's ability to provide mental health services to those in need. Mary Beth O'Neill expressed deep gratitude for Leadership Geauga's support of their vital work.

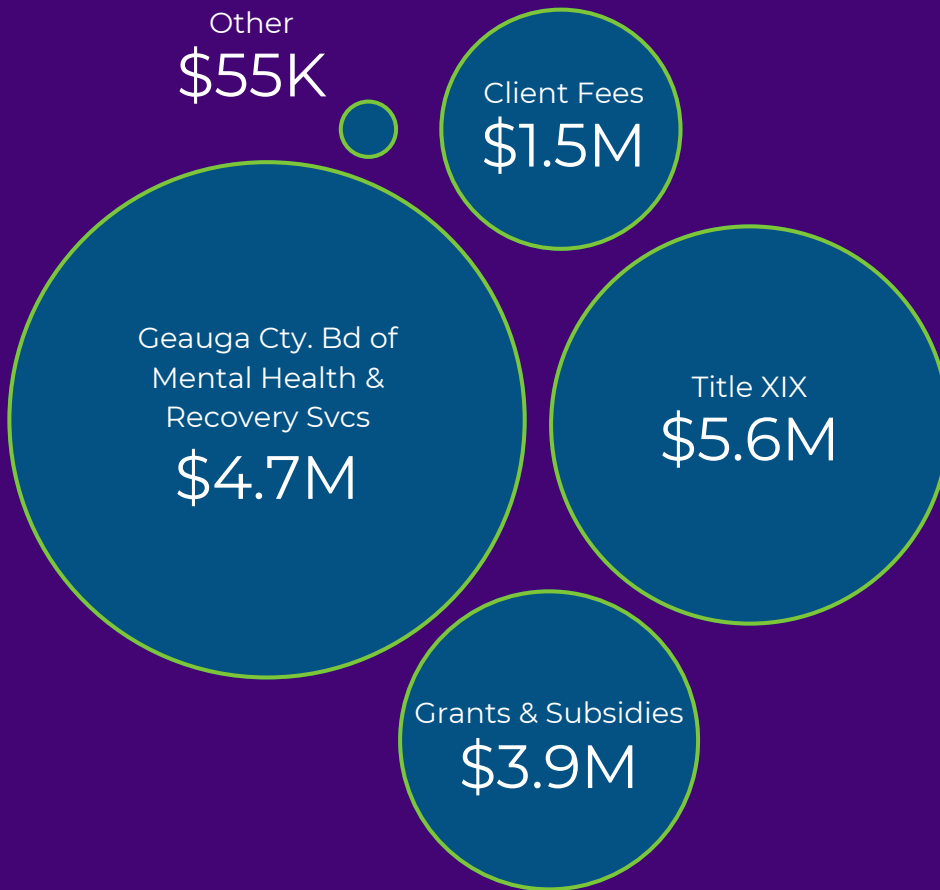
VISIT FROM SOUTHCENTRAL FOUNDATION - FROM ALASKA



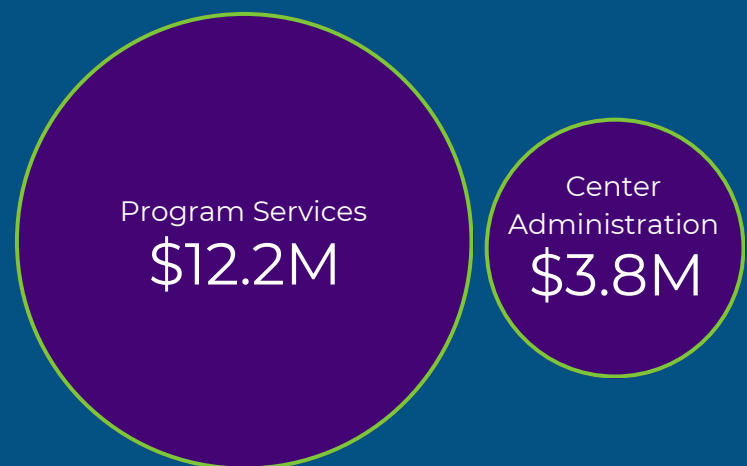
Southcentral Foundation-a multifaceted behavioral health agency located in Anchorage, Alaska - wanted to make a site visit to an Intensive Home Based Therapy (IHBT) provider agency. They were given a variety of options across the lower 48 states. Ravenwood's information was given to them by the Center for Innovative Practices at Case Western Reserve University as a model IHBT program. They reached out to a few programs and ultimately decided to come and observe us.

While here some of their activities included: Lunch with Leadership meeting, Shadowing the IHBT Staff, and Watching Adventure Therapy in Action.

INCOME



FINANCES



EXPENSES

FUNDING PARTNERS

Geauga County Board of Mental Health and Recovery Services & Geauga County United Way

Main Location

12557 Ravenwood Dr.
Chardon, OH

South Street

695 South St.
Chardon, OH

Middle Field

16030 East High St.
Middlefield, OH

Chesterland

8251 Mayfield Rd., Suite 105
Chesterland, OH



JOINT COMMISSION ACCREDITED.
RAVENWOOD HEALTH ACCEPTS PRIVATE INSURANCE, MEDICARE,
MEDICAID, & SELF-PAY CLIENTS. A SLIDING-FEE SCALE IS AVAILABLE TO
QUALIFYING GEAUGA COUNTY RESIDENTS.