



FISCAL YEAR 2020
**ANNUAL
REPORT**

JULY 1, 2019 TO
JUNE 30, 2020



RAVENWOOD
HEALTH

Help for Today. Hope for Tomorrow.

YEAR IN REVIEW



*Vicki Clark, LPCC-S,
President and CEO*

The fiscal year 2020 was like no other before. We said goodbye to our CFO, Patrick Cantlin, as he moved to a new and exciting career in the private for-profit arena. He stayed with us as a consultant to help welcome and train our new financial leader, Daniel Burke.

After working for well over two years to purchase the building at 12557 Ravenwood Drive, Chardon, we finalized the deal in December 2019. We had previously owned about a third of the building, and took ownership of the entire site in December 2019. We moved staff members from two of our leased sites into the building in February and March 2020.

No sooner than we settled into our new space, the COVID19 pandemic hit Ohio. Our team went to work, and within 48 hours, we developed and implemented an agency-wide telehealth program. Some critical services — including crisis intervention, medication-assisted treatment, and some nurses and doctors — remained onsite, providing in-person care throughout the pandemic, and our fearless front desk and maintenance staff were there the entire time to keep the agency running. Most of our team worked from home and seamlessly continued to serve our clients.


Many of our clients did not have access to the tools needed to participate in telehealth services, so our team became creative and began delivering the necessary devices door-to-door. A team member would drop off a telehealth device, then pick it up after the session, disinfect it, and take it to the next client for use.

Some of our clients were also very isolated during the pandemic, which significantly exacerbated their conditions. Our team members delivered care packages, including food and fun activities like art, puzzles, books, and movies.

"It was a challenging time for all; I am very proud of how the team members at Ravenwood Health stepped up to take care of our clients and each other."

Vicki Clark

Suicide is the
2ND leading
cause of
death in
people
age 10-34



In the Geauga County 2019
Community Health Assessment

18% of adults
were found
to have a
depressive
disorder

**AWARENESS
IS CRITICAL**

Symptoms of
anxiety
disorder &
depressive
disorder
increased
considerably
in the U.S.
during April-
June of 2020

- cdc.gov

1 IN 5 U.S. adults
experience
mental illness
each year



Of the calls made to
Gauga County United
Way 2-1-1 from March-
June 2020:

3% & 10%
of females & of males
expressed a need for
mental health and
addiction support



12%
of calls



were from parents
concerned about their
children and pandemic-
related stress



Our mission is to build hope, empower individuals and families, and strengthen our neighborhoods through mental health and addiction services.

THE RAVENWOOD PROMISE

At Ravenwood Health, our comprehensive mental health and addiction programs are:

- ✓ *Client-centered*
- ✓ *Trauma-informed*
- ✓ *Community-based*
- ✓ *Focused on development across the entire life span*
- ✓ *Built with an understanding and sensitivity to diversity and cultural influences*

MENTAL HEALTH SERVICES

Crisis Support

Services to help you or your family member get through the tough times and get back on track in treatment and in life.

Adult Mental Health

Supporting your goals through trauma-informed clinical and community care in an atmosphere where your worth and dignity are valued.

Child & Family Programs

Providing support for children and families as individuals and within the community, through skill-building, education, and encouraging emotional resilience.





DRUG & ALCOHOL PROGRAMS

FOR YOUTH

Early intervention groups for youth who may be using substances, as well as treatment for those with more significant use.

FOR ADULTS

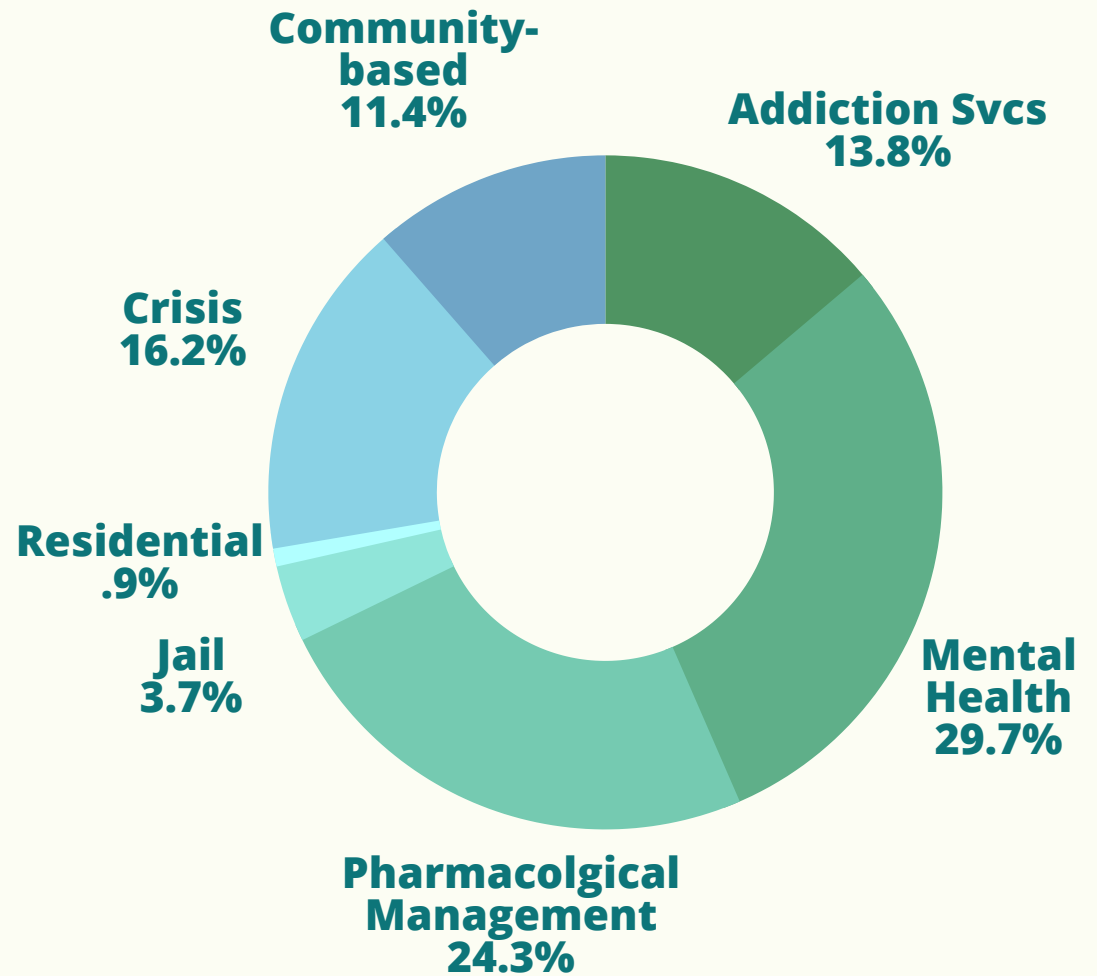
Addresses concerns with personal drug or alcohol use, or that of a loved one.

3349

**clients served
in FY'2020**

**2735
Adults**

**614
Minors**



**Clients by
Program Area**

\$10



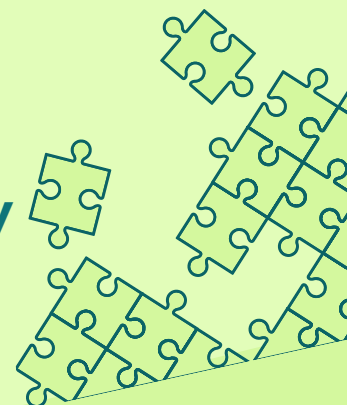
Art therapy supplies for a youth client at our Geauga Youth Center

\$25

Transportation to treatment for a mentally ill adult

\$50

Play therapy materials



\$80

A grief support group session for 12 individuals

**YOUR
DOLLARS
AT WORK**

\$100

Professional attire for a client enrolled in our Supportive Employment Program

\$500

Five individual sessions for a youth struggling with addiction

\$1,000

Home-based Therapy for a family in crisis



\$2,500

Assessment and Treatment for a child who has experienced physical or sexual abuse

Home-delivered care packages of food, hygiene items, medicine, transit passes, & other essentials



OUR FY'2020 COVID-19 RESPONSE

Telephone appointments to register & assess patients



Professional advice to local businesses on managing workplace stress & anxiety

Implementation of strict protocols to maintain a clean, safe environment



Virtual employment assistance including resume building, job training, & help filing for unemployment



Community Connections sessions held virtually to provide resources, answer questions and share tips & ideas for coping in these difficult times

Weekly virtual support groups for first responders



FY'2020 HIGHLIGHTS

ANIMAL-ASSISTED THERAPY

In February of 2020, an eight-year-old Lhasa Apso named Kizzy was added to the Ravenwood therapy team.



A CHERISHED GIFT

A bench outside of a residential location was donated in loving memory of a Ravenwood client.



A SHOW OF UNITY

A puzzle with individually-made pieces was created by our staff during the pandemic.



MOVEMBER CAMPAIGN

Our staff sported moustaches in November to promote awareness for men's mental health issues.



A SPECIAL HONOR



Ravenwood Health was named Organization of the Year at the 2020 Chardon Chamber of Commerce Annual Meeting and Awards Ceremony.

*Pictured from left to right: Kristina Port, Board President,
Vicki Clark, LPCC-S, President and CEO,
& Mary Beth O'Neill, Board Vice-President*

2ND ANNUAL ANTHONY DONOFRIO MEMORIAL GOLF OUTING

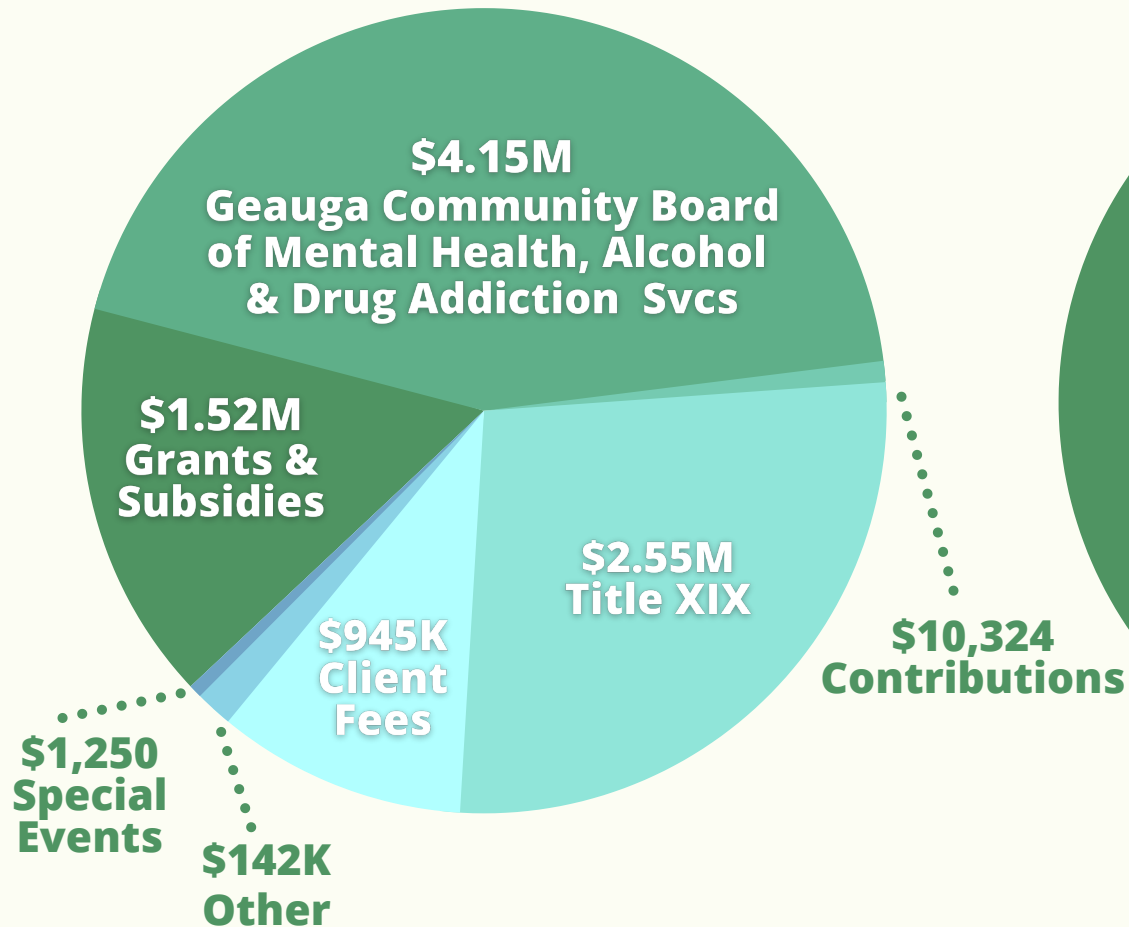
A golfer wearing a white cap, a light blue striped polo shirt, and dark shorts is captured in the middle of a golf swing on a lush green field. The golfer is holding a golf club with both hands, and the background is a soft-focus view of a golf course with trees.

On Sunday, September 6, 2020 at Pleasant Hill Golf Course in Chardon, we again came together in memory of Anthony Donofrio. At our 2nd annual golf outing, our generous community — including many of Anthony's family and friends — raised over \$12,000 in support of our addiction and recovery services for clients of Ravenwood Health. We had over 60 golfers, all safely at a distance to comply with pandemic safety standards.

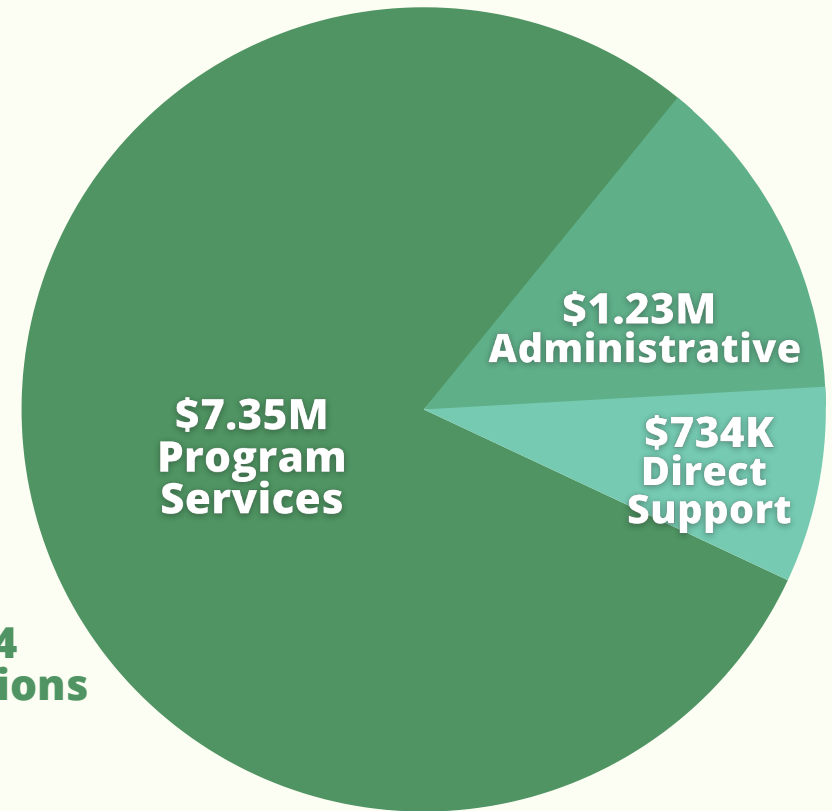
Thank you to our sponsors, golfers, donors and volunteers. We cannot express our heartfelt gratitude enough — especially to Susan and Paul Donofrio, taking the lead in tribute to their son. We had laughs, shared memories and relaxed on the greens — just as Anthony would have wanted. Thank you Brian Tuft for capturing the action.

FY'2020 FINANCIALS

Revenues, Grants & Other Support



Expenses



RAVENWOOD HEALTH BOARD OF DIRECTORS

Kristina Port, MPA – President
Mary Beth O'Neill – Vice President
Matthew Jacob Shupe, JD –
Treasurer & Secretary

Heather Argenti
Ruth Ann Gingerich
Tony Glauser
Mindy Hughes
Brian Jones, CPA
Janice Katz
Sylvia Mustonen, DO, FACOFP, AHRMQR
Erika Port
Valerie Rutherford, MSW, BA, ADN, LISW-S, RN





WE'RE HERE TO HELP

For a free consultation, contact 440-285-3568.
Monday-Thursday, 8:00 am - 8:00 pm;
Friday, 8:00 am - 5:00pm

Main Location
12557 Ravenwood Dr.
Chardon, OH

South Street
695 South St.
Chardon, OH

Middlefield
16030 East High St.
Middlefield, OH

Chesterland
8251 Mayfield Rd., Suite 105
Chesterland, OH

Ravenwood also offers Mobile Crisis Services for emergency mental health support on-site.

JOINT COMMISSION ACCREDITED: Ravenwood Health accepts private insurance, Medicare, Medicaid & self-pay clients. A sliding-fee scale is available to qualifying Geauga County residents.

**Need
Immediate Support?**

**Contact our 24/7
COPELINE at
888-285-5665
or our Crisis Text Line
by texting 4HOPE
to 741741**

CONNECT WITH US



Lives are positively changed every day with community advocacy and neighbors like you. With your consideration of a gift today, we can continue to hold our promise of support. Donations can be made at <https://ravenwoodhealth.org/donate/>